We're Hiring: Hardware Technician/Desktop Technician

Locations: Tamil Nadu

Hndustry: EdTech / Digital Solutions Workdays: Monday to Saturday

Notice Period: Immediate joiners preferred

Salary: As per industry standardsAbout Resolute Electronics

Resolute is powered by a team with over 10 years of expertise in computer hardware and networking. We are committed to delivering high-quality solutions for digital classrooms and boardrooms, addressing the evolving technological demands in education and corporate environments.

Our product line includes:

- Digital Smartboard
- Etome
- Eco-board
- Cyber Square
- Job Responsibilities

Hardware Installation and Maintenance
Software Installation and Troubleshooting
Technical Support
Network Setup and Support
Security and Data Management
Inventory and Asset Management
Documentation and Reporting
Customer Service and Communication

- Experience Level 0–3
- •
- Requirements
  - Proficiency in English and Malayalam is mandatory
  - Excellent communication and interpersonal skills
  - Strong understanding of industry and market dynamics
  - Ability to work both independently and collaboratively
  - Key Skills
  - Assertive communication
  - Conflict resolution mindset
  - Customer-centric approach
  - Self-improvement mindset
  - Patience and resilience under pressure
  - Coaching and mentoring ability